BI & Data Analyst

Job Title:	BI & Data Analyst
Department:	Singapore
Location (primary):	Singapore
Name of hiring manager:	Bernard Chionh

Who are WebBeds?

WebBeds is the fastest growing and most significant accommodation supplier to the travel industry. We are a global company offering ground services (hotels, transfers, tours, activities) to travel professionals. Our products help our partners and customers to create amazing Travel experiences.

Our Products range from a Retail Online platform, Integration Connectivity hub and distribution APIs to name but a few and our systems are 100% cloud hosted processing up to 5.0bn search requests daily We deliver amazing outcomes using leading edge technology through innovative and creative thinking.

WebBeds is a subsidiary of Webjet Limited (ASX: WEB) – an ASX 200 listed company operating a global digital travel business.

What makes us stand out?

- We are a wholesale global travel organisation
- We have 1500+ people speaking 50+ languages in 120+ cites across 50+ countries
- We partner with over 400,000 properties in more than 14,000 destinations
- We work with more than 44,000 travel companies in 145 source markets
- We have an amazing Technology team focussed on delivering valuable outcomes using innovative tech and creative & lateral thinking.

What will you do on your journey with WebBeds?

WebBeds is the world's fastest growing provider of accommodation distribution services to the travel industry. Our products incorporate distribution APIs, payment integrations, ERP integration, Data Lakes, User Interfaces, and others. Our search API reach peaks of more than 50.000 requests per second, each one consisting of tens or hundreds of hotels, with continued expansion.

"We design, deliver and support innovative solutions through engagement, collaboration and a fearsome passion for creating customer value" is our mission as an IT organization.

With this in mind, we strive to be at the leading edge of technology when it comes to build the platform that meets the needs of our Supply partners and customers. This translates to the use of latest technology including .NET Core versions, K8S, microservices architecture, clouds hosting and orchestration, CI/CD pipelines, automated testing, Proactive monitoring, and alerting systems, to name a few.

Our delivery teams have the creativity and freedom to express themselves by building innovative solutions to often complex problems and are challenged to reach higher levels daily. Our teams consist of product owners, QA engineers, Software Engineers, and people from across the business all working collectively and collaboratively. We have a very strong technical team from which you will be able to learn, but are encouraged by new ideas and fresh thinking that you will bring with you.

How you will make an impact?

We are seeking a talented BI & Data analyst, to help turn data into information, information into insight and insight into business decisions. This role will help conduct full lifecycle analysis to include requirements, activities and design. Reporting, performance monitoring & quality control plans will be critical to identifying improvements & insights to guide our business strategy as well as inform product development efforts.

The BI & Data Analyst will be an expert in managing and analysing large sets of data, maintaining data integrity and communicating relevant insights to the company. The person in this role will collaborate with other data professionals and commercial management to understand and deliver their data needs with speed.

Responsibilities include but not limited to:

- Design, build and implement market leading PowerBI dashboards that drive clear commercial benefits for the group
- Deeply understand business goals and user needs. Interview users, stakeholders and subject matter experts to get insights on what business problems we are trying to solve, key questions to be answered by the BI solution, and how the solution will fit into the business process to be supported.
- Communicate with stakeholders proactively throughout the project to gather input, keep them updated on deadlines, and coordinate with other teams
- Act as a trusted advisor when questions arise regarding BI Solutions and metrics, working with management to prioritize business and information needs
- Create data driven solutions to solve ambiguous, open-ended, and unstructured problems; share strategic suggestions to improve data decisions for the business
- Work on data modelling, metric development, data prototyping, and analysis using advanced business intelligence techniques
- Manipulate large datasets to create actionable insights and convert them into cohesive, practical recommendations
- Interpreting data, analyzing results using statistical techniques and provide ongoing reports
- Locate and define new process improvement opportunities

The skills we would love to see in your suitcase!

- 3 + years experience as a Data Analyst working with BI platforms and reporting tools (Power BI)
- Degree in Mathematics, Economics, Computer Science, Information Management, Statistics or similar relevant field
- Technical expertise regarding data models, database design development, data mining and segmentation techniques
- Strong knowledge of and experience with reporting packages (Business Objects etc), databases (SQL etc), programming (XML, JavaScript, or ETL frameworks)
- Knowledge of statistics and experience using statistical packages for analyzing datasets (Excel, SPSS, SAS etc)
- Knowledge of relevant BI tools (Tableau, Power BI etc) & additional programming languages would be highly beneficial
- Strong problem solving and analytical skills with the ability to collect, organize, analyse, and disseminate significant amounts of information with attention to detail and accuracy
- Strong communicator with excellent interpersonal, presentation, facilitation and listening skills
- Knowledge of Python, Kibana, Grafana is also a plus.

Why choose us as your next destination?

We are super proud of our dedicated team of friendly, energetic & passionate professionals. Our people are key to the success of our business & everybody at WebBeds has their own unique role to play as we continue to drive the company forward.

Over 50 different languages are spoken by our workforce, but whether working from offices in Dubai or London or out in the field in Johannesburg or Buenos Aires, we all share the common goal to take pride in what we do & to deliver our partners with unbeatable service & support.

- International highly skilled group of experts from all around the globe 🌍
- Dynamic environment with the chance to grow, influence & impact change ⚡
- Disruptive, fast-growing market leader within travel & endless possibilities 💼
- Culture built on collaboration 🤝 empowerment and innovation 💡

Click for more information about life at WebBeds : https://vimeo.com/448790131

Find out more about the WebBeds business at www.webbeds.com