

Analyst

Business Analyst

Job Title:	Business Analyst
Department:	IT
Location (primary):	Spain, Romania, UAE
Name of hiring manager:	Nagaraju Bodapati

Who are WebBeds?

WebBeds is the fastest growing and most significant accommodation supplier to the travel industry. We are a global company offering ground services (hotels, transfers, tours, activities) to travel professionals. Our products help our partners and customers to create amazing Travel experiences.

Our Products range from a Retail Online platform, Integration Connectivity hub and distribution APIs to name but a few and our systems are 100% cloud hosted processing up to 5.0bn search requests daily We deliver amazing outcomes using leading edge technology through innovative and creative thinking.

WebBeds is a subsidiary of Webjet Limited (ASX: WEB) – an ASX 200 listed company operating a global digital travel business.

What makes us stand out?

- We are a wholesale global travel organisation
- We have 1500+ people speaking 50+ languages in 120+ cities across 50+ countries
- We partner with over 400,000 properties in more than 14,000 destinations
- We work with more than 44,000 travel companies in 145 source markets
- We have an amazing Technology team focussed on delivering valuable outcomes using innovative tech and creative & lateral thinking.

What will you do on your journey with WebBeds?

WebBeds is the world's fastest growing provider of accommodation distribution services to the travel industry. Our products incorporate distribution APIs, payment integrations, ERP integration, Data Lakes, User Interfaces, and others. Our search API reach peaks of more than 50.000 requests per second, each one consisting of tens or hundreds of hotels, with continued expansion.

"We design, deliver and support innovative solutions through engagement, collaboration and a fearsome passion for creating customer value" is our mission as an IT organization.

With this in mind, we strive to be at the leading edge of technology when it comes to build the platform that meets the needs of our Supply partners and customers. This translates to the use of latest technology including .NET Core versions, K8S, microservices architecture, clouds hosting and orchestration, CI/CD pipelines, automated testing, Proactive monitoring, and alerting systems, to name a few.

Our delivery teams have the creativity and freedom to express themselves by building innovative solutions to often complex problems and are challenged to reach higher levels daily. Our teams consist of product owners, QA engineers, Software Engineers, and people from across the business all working collectively and collaboratively. We have a very strong technical team from which you will be able to learn but are encouraged by new ideas and fresh thinking that you will bring with you.

How will you make an impact?

The Business Analyst role is to support the business needs by taking on board requirements and defining/shaping business processes within the operational area according to standards established. You will be in charge of analyzing, designing, defining and developing the business requirements, and translating them into functional requirements to be passed to the development teams for the production of technical requirements and kick off development. You will also represent and work with the business on clarification for the requirements and will run the UAT sessions with the business. Key elements to this role include, but **not limited to**:

- Understands business requirements, objectives, and plan.
- Understand and interprets business needs from an analysis perspective, collaborating with business teams to ensure coherent vision for the requirements that need it.
- Develops and elaborates functional designs in order to cover business needs.
- Analyze business logic, modules and business applications, users interface utilizing appropriate tools following the policies and standards established by IT.
- Study the business process and identifying the existing gaps. Recommending the necessary changes to bridge the gaps.
- In Depth understanding of the AS-IS and TO-BE business processes and experience in converting these requirements into technical specifications.
- Provide support during design and implementation processes, roll outs, systems maintenance elaborating their respective manuals and documentations.
- Promote and participate in training relevant to each change process, elaborating their respective manuals and documentation.
- Conducting User Acceptance Testing (UAT) and verifying performance, reliability, and fault tolerance issues.






The skills we would love to see in your suitcase!

- Good understanding of Hospitality Industry.
- Minimum of 3 years' experience working as a BA within travel.
- Knowledge and Experience in Business processes within the Tourist Industry
- Proactive and eager to learn new tools and their usage.
- Analysis and technical management of requirements.
- Application solution definition, module analysis, and unit testing.
- Product software life cycle and product software change manage.
- Content Management tools (JIRA, and Confluence).
- Agile and lean project management.
- Ability to multitask and work in a fast-paced, time sensitive environment.
- Conceptual and Abstract thinker.
- Good team player.
- Excellent interpersonal skills.
- Analytical capabilities.
- Professional maturity.

Why choose us as your next destination?

We are super proud of our dedicated team of friendly, energetic & passionate professionals. Our people are key to the success of our business & everybody at WebBeds has their own unique role to play as we continue to drive the company forward.

Over 50 different languages are spoken by our workforce, but whether working from offices in Dubai or London or out in the field in Johannesburg or Buenos Aires, we all share the common goal to take pride in what we do & to deliver our partners with unbeatable service & support.

- International highly skilled group of experts from all around the globe 
- Dynamic environment with the chance to grow, influence & impact change 
- Disruptive, fast-growing market leader within travel & endless possibilities 
- Culture built on collaboration  empowerment and innovation 

Click for more information about life at WebBeds : <https://vimeo.com/448790131>

Find out more about the WebBeds business at www.webbeds.com